

Data Protection Declaration - Telegärtner Karl Gärtner GmbH, August 2009

Introduction

Telegärtner Karl Gärtner GmbH takes the protection of your data very seriously. All data provided by users via the website www.telegaertner.com will be recorded and used in accordance with valid data protection regulations.

§ 1 General information

(1) We will only record, process and use your personal data (name, address, e-mail address, IP address, telephone number) in accordance with the provisions of the German Data Protection Act. The following regulations contain information on the nature, extent and purpose of the recording, processing and use of your personal data. If you have any questions regarding data protection, please contact:

Telegärtner Karl Gärtner GmbH
Arvaldis Picka
Lerchenstrasse 35
D-71144 Steinenbronn
Tel. +49 (0)7157 125 152
e-mail: arvaldis.picka@telegaertner.com

(2) This Data Protection Declaration only refers to our Internet pages. If you are redirected via links on our Internet pages to other websites, would you please find out how these websites handle your data.

§ 2 Automatic data recording

Due to technical reasons, the following data transmitted to our company via your Internet browser are recorded: browser type and version, utilised operating system, website from which you are visiting us (referrer URL), website which you are visiting, date and time of your access, and your Internet protocol (IP) address.

These data will be stored separately from any of your personal data that have been specified. They will be evaluated for statistical purposes in order to optimise our website and our offers. These data will be deleted after evaluation. We do not have any knowledge of passwords or user IDs. These data will not be stored.

§ 3 Inventory data

(1) The personal data mentioned under § 1 will only be recorded, processed and used if they are required for the establishment, content-related arrangement or amendment of the contract or order (inventory data). Your personal data will not be passed on to third parties outside the contract without your express permission. Your personal data will only be transmitted or passed on in another way to third parties if you have given your prior permission. You have the right to revoke your permission with future effect at any time.

Your personal data will be recorded in the following instances:

- Request for information: we will store, process and administer your data that are necessary to offer you this service.
- Inquiries or use of the configurator or online catalogue: in order to offer you this service, we will store, process and administer your data that are necessary to deal with your inquiry which is normally carried out by our partners/authorised dealers.
- If you have given your permission, we will also use your data to inform you about new products/services. If necessary, we will pass on your data for this purpose to our field representatives.
- Dealer login area: this account information will be used to authenticate you if you access services of www.telegaertner.com and to protect you against unauthorised access by other users. No account information will be passed on outside Telegärtner Karl Gärtner GmbH, unless otherwise stated in our Data Protection Guideline or we have received your express approval or permission in this respect.

You can edit or cancel your account at any time via your account settings. Although your data will be stored, we have no knowledge of your password. Only you know your password.

(2) By order of the competent authorities, we will be permitted in an individual case to provide information on inventory data if this is necessary to carry out prosecution proceedings, to enable the police forces of the German federal states to prevent crimes, to fulfil the statutory tasks of the constitution protection authorities of the German federal government, the German federal states, the Federal Intelligence Services or Military Intelligence, or to enforce intellectual property rights.

§ 4 Information about cookies

(1) So-called cookies are used to recognise multiple use of an offer by the same user. Cookies are small text files which your Internet browser files and stores on your computer. When you call up our website again, these cookies provide information to automatically recognise you. This recognition is possible thanks to your IP address stored in the cookies. The information thus obtained is used to optimise our services and make it easier for you to access our website.

(2) You can prevent cookies from being stored on your hard disk by choosing "Accept no cookies" in your Browser settings. However, this may restrict the functions of our offers.

§ 5 Changes to the Data Protection Declaration

Would you please note that this Data Protection Declaration may be changed from time to time. We will not change your rights in these data protection regulations without your express permission. Only minor changes will probably be made. Irrespective of this, we will publish all changes to the data protection regulations on this website. If major changes are made, we will provide a more detailed report (including e-mails regarding the changes to the data protection regulations). Every version of these data protection regulations can be identified by its date at the top of the page. We will also keep all earlier versions of these data protection regulations in an archive for your inspection.

§ 6 Information

At your request, we will provide you with information on stored data concerning your person or your pseudonym. On request, this information may also be supplied electronically. If you require this information, please contact:

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